

# CAREER

## OPPORTUNITIES AT

### JANASHAKTHI INSURANCE PLC

## Junior Executive - Customer Relations (Life Insurance Call Centre)

#### ABOUT US

Janashakthi Insurance PLC, is a member of the Janashakthi Group striving to deliver its core purpose of uplifting lives and empowering the dreams of our customers, employees, partners or stakeholders. Founded in 1994 as a Life Insurance company, Janashakthi Insurance PLC made its mark in the industry as an innovator and household name over a span of over 26 years. Join us for a rewarding career with endless opportunities for career development and personal growth.

We are looking for an energetic and results oriented person to join our team as a **Junior Executive – Life Call Centre**.

### Job Responsibilities

- Be a confident communicator! You should be able to speak in a clear and professional manner under any situation.
- Maintaining the agreed level of service standards from a company and customer perspective.
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### Person Specifications

- Candidates who possess trilingual skills have a definite advantage.
- Professional qualifications or pursuing tertiary education pertaining to CRM.
- Minimum of 2 years' experience in a Call Centre, preferably Life Insurance.
- Be outgoing and positive, with a "can do!" attitude

To apply, please send your CV to [careers@janashakthi.com](mailto:careers@janashakthi.com)  
Interested candidates are encouraged to apply on or before 03<sup>rd</sup> March 2022.

