



Are you the link between NDB and the outside world?

We are looking for Call Center Agents!

Job Role

- Ensure customer requests and complains are attended to and resolved within standard time lines
- Ensure Bank's products and services are promoted.
- Assist the team to manage the Service Standard

The person

- Should possess B pass for English at the GCE Ordinary Level examination in one sitting
- Completion of GCE Advanced Level examination
- Be below 24 years of age.
- Energetic and enthusiastic
- Must be a team player with good communication and interpersonal skills

Visit our walk -in interview with your CV and NIC

Date : 21st August 2023

Time : From 2:00pm to 5:00pm

Place : National Development Bank, No. 836, Kaduwela Road, Malabe

Selected Candidates will be recruited as a Banking Associates on Contract basis and on-the-job training will be provided

"We are an equal opportunity Employer"

011 244 8888 www.ndbbank.com

A- [Ika] Fitch Rating - National Development Bank PLC (PD 27) is a licensed commercial bank supervised by the Central Bank of Sri Lanka. NDB Bank is a member of the NDB Group, the largest financial services conglomerate in Sri Lanka.



The future is banking on us