



SHANGRI-LA
COLOMBO

EXPERIENCE NEW CAREER HORIZONS

Join us in offering memorable experiences that will create colourful moments of joy for our guests as you take your career to new heights at the pioneer of Asian hospitality.

We are hiring - Laundry Manager

Shangri-La Colombo is a tropical sanctuary overlooking the Indian Ocean located in the heart of the business district of Colombo with direct access to the most extensive international shopping mall in Sri Lanka; Shangri-La's own One Galle Face Mall. The hotel offers the finest accommodation in Colombo, an exciting new dining and social scene and the largest and extensive hotel conference and event facilities.

Key Responsibilities:

- Ensure smooth laundry operation including linen and uniform operations on a daily basis
- Maintain a high performing team and ensure efficient operation of Laundry
- Supervise the team in the maintenance of laundry supplies and equipment
- Handle guests' laundry requests
- Engage with guests in a friendly and professional manner when required
- Ensure quality assurance standards are met at all times
- Ensure the quality of service delivered is compliant with hotel guidelines and policies

Requirements:

- Have a genuine love for working in a multi-cultural, fast paced environment and you are passionate and self-motivated
- Preferably has relevant experience in a similar capacity with a local or International Luxury Hotel Group
- Takes pride in being a hotelier
- Enjoys interacting with people
- Communicates with fluency in English (as well as the local language)
- Is a friendly, helpful and trustworthy leader
- Has strong interpersonal and communication skills

E-mail us your CV with two non-related referees to recruitment.slcb@shangri-la.com ,
with the subject "**Laundry Manager**", before 25th August 2023