



Service Advisor

(JAFFNA)



Ideal Group is an eminent giant in Automobile industry in Sri Lanka. Currently operate in Vehicle assembly, spare parts operation, Vehicle aftermarket services, Finance & Leasing, Courier services, Solar energy generation, Engineering & Constructions, Trading of Lubricants & Vehicle parts, Local value addition businesses to Automotive industry.

Ideal First Choice is a fully owned subsidiary of Ideal Group. A pioneer in the motor and after-sales service industry in Sri Lanka. IFC state of the art service facilities are spread across the country having 12 workshops.

Ideal First Choice Private Ltd and partners' with globally renowned automotive brands such as Mahindra, Akzonobel, BOSCH, Gulf lubricant and multi-branded Two- Wheeler/ Three-wheeler spare parts.

Benifits you will receive

- Attractive Remuneration packages and other benifits
- Attractive Incentive Scheme based on the performance
- Family Medical Insurance Coverage
- Annual Bonus



KEY RESPONSIBILITIES

- Responsible for achieving workshop budgets, plant utilization, technician's productivity and efficiency.
- Implement the best managerial and engineering practices for workshop and Body shop operations.
- Ensure highest level of customer satisfaction.
- Assess employee performance and identify training and development needs.
- Ensure a safe working environment by maintaining the highest health and safety standards.
- Monitor and identify requirements of the future business needs and upgrade facilities.
- Responsible for all aspects of the workshop and related operations.

PERSONAL PROFILE

- A degree in Automobile Engineering with 3-5 years' experience or HNDE/NDES/NDT qualification or City & Guilds Diploma with 5-7 years post qualifying experience in a similar position.
- Experience in handling multi - brand workshop operation. Foreign experience will be an added advantage.
- Excellent interpersonal skills and leadership skills.
- Excellent communication skills in both English and Sinhala Languages. (Tamil will be an added advantage)
- Proficiency in MS Office.
- Age should be between 28-45 years.

Please send your application within 14 days of this advertisement to.

Email: careers@idealgrouplk

Talent Acquisition Team – HR Department
No.299, Union Place, Colombo 02.