

Join Our Team as a **CUSTOMER SERVICE ASSOCIATES**

Are you passionate about providing exceptional customer service experiences? We're seeking dedicated Customer Service Associates to join our dynamic team !

The Job:

- ▶ Greet and assist customers with a positive and helpful attitude
- ▶ Willing to work on a roster basis based in **Colombo, Wellawatta area**
- ▶ Flexibility to work overnight shifts for male candidates.
- ▶ Be a dynamic team player with a tolerant and can do attitude.
- ▶ Ability in cross selling than Bank's products and services to achieve the intended targets.

The Person:

- ▶ Should have passed **GCE Advanced Level OR GCE Ordinary Level examinations.**
- ▶ Prior work experience in **Call center/Customer Service**
- ▶ Full or partial **professional /academic qualification**
- ▶ **Tri-lingual communication** ability will be an added advantage.

If you're ready, we invite you to apply. Send your resume via email to jobs@unionb.com with the names of two non-related referees on or before **16th October 2024**. The email subject line must state "**Customer Service Associate**". All application will be treated with strict confidence. Only shortlisted applications will be notified.

We are an equal opportunity employer

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