



Assistant Manager – Field Credit (North and East Provinces)

Singer (Sri Lanka) PLC operates with the vision to be the market leader in elevating and enriching lives.

The Assistant Manager - Field Credit will be responsible for leading and guiding a team of DCOs to achieve both personal and company objectives. This role will focus on overseeing accounts checking, safeguarding company receivables, and implementing effective collection systems to optimize team performance and minimize arrears.

## Job Profile

- Supervise and mentor District Credit Officers to ensure they meet both personal and company objectives while enhancing their overall performance.
- Oversee District Credit Officers' account checks to safeguard company receivables and ensure timely collections.
- Introduce and ensure the proper Hire Purchase monitoring systems are followed in shops, along with accurate documentation related to Hire Purchase creations.
- Identify high arrears locations, provide necessary support, and allocate District Credit Officers strategically to reduce and manage arrears.
- Conduct training sessions for new recruits of the field, enhancing their knowledge and performance in Hire Purchase business.
- Review and approve District Credit Officers' travel, mobile, and other claims, ensuring timely and accurate processing.

## **Personal Profile**

- Advanced Professional Diploma in Credit Management (SLICM) or equivalent.
- · Minimum of 2 years of experience in Audit/Accounts functions and at least 1 year in Credit-related functions.
- · Strong knowledge of accounts, audit, and credit management processes
- · Fluency in Tamil is a must.

No - 112, Havelock Road, Colombo 05. Careers@singersl.com



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