

# PEOPLE'S BANK

People's Bank, a premier bank in Sri Lanka with the largest customer base providing innovative financial solutions to its diversified clientele for over six decades and as a conducive environment for those who strive to achieve excellence and believe in professionalism, the bank is looking for talented & dynamic individuals to fill the following supportive position.

## CARD SPECIALIST

This role is responsible for the daily maintenance and support of card management systems and switching applications. This role involves ensuring the smooth operation of card payment processes, troubleshooting issues, and assisting with the implementation of system updates. The ideal candidate will have a keen eye for detail, a proactive approach to problem-solving, and a strong interest in the card payment industry.

### DUTIES AND RESPONSIBILITIES

- Perform routine card-related tasks and support Business-As-Usual (BAU) activities.
- Test and implement compliance mandates required by payment schemes.
- Configure card-related applications to meet business needs.
- Provide user support services and act as the primary contact between end-users and application vendors.
- Troubleshoot and resolve BAU and IT-related issues promptly.
- Maintain and support internally developed systems.
- Assist user departments in extracting data from card management systems.
- Manage assigned tasks for card-related projects.
- Coordinate with system vendors and payment card associations to address system issues and development needs.
- Prepare IPK and VSDCCA certificates for existing and new products.
- Complete forms like CIQs and GCTQs required by Visa and MasterCard.
- Conduct database administration tasks to resolve reported issues.
- Research and recommend new technologies to improve card management systems.
- Perform testing and certifications related to card business (e.g., ADVT, MTIP, JCB, LankaPay).
- Availability to work outside regular business hours as needed.

### EXPECTED QUALIFICATIONS

- Bachelor's degree in Information Technology, Finance, Business, Operations, or Engineering.
- Familiarity with card management systems such as TSYS Prime4 and APIs as an added advantage.
- Certifications related to card management or compliance are a plus.

### REQUIRED EXPERIENCE

- Minimum 2-3 years' experience in handling card operations and working with credit card providers such as VISA, Master Card, JCB and CUP.
- At least 2 years' experience in supporting credit card-related projects and performing simulator testing.
- Foundational understanding of card management systems and services.
- Knowledge of credit and debit card transaction flows, including integration with third-party systems like core banking and ATM switches.
- Basic understanding of POS and e-commerce (3DS 2.x) components.

### AGE

- Preferably below 40 years as at the application closing date

### METHOD OF SELECTION

Shortlisted applicants based on the stipulated qualifications will be called for an interview. The appointment will be made on contract basis and performance will be evaluated annually.

### REMUNERATION

An attractive and negotiable remuneration package commensurate with qualifications and experience will be offered to the selected candidate.

### APPLICATIONS

Please send details of achievements and experience relevant to the job applied for together with your curriculum vitae along with copies of certificates and contact numbers of two non-related referees. The post applied for should be stated in the subject line of the Email and should reach the Email Address: [itrecruit@peoplesbank.lk](mailto:itrecruit@peoplesbank.lk) on or before 03.03.2025.

An Email confirmation of receipt will be sent upon the receipt of the curriculum vitae. In the event a confirmation has not been received within a reasonable period of time, you may inquire regarding the application on telephone numbers 0112481542/0112481416.

All applications will be treated in strict confidentiality and any form of canvassing will be regarded as a disqualification. All incomplete and Non-complying applications will be rejected.

The Bank reserves the right to decide the number of vacancies, postponement or cancellation of recruitment or on any other information not included in the advertisement.

Deputy General Manager (Human Resources)  
People's Bank - Head Office  
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Colombo – 02.



A (Ru) Fitch Rating AAA Brand Finance Rating  
People's Bank is a licensed financial institution registered in Sri Lanka.



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Pride of the Nation