

Application for the Post of Manager-Call Centre Operations

Personal Information						For Office use only
Full Name						
Name with Initial						
Date of Birth	DD	MM	YYYY	Photo		
Age (as at the closing date of application, 02.02.2026)	Years & Months					
Gender						
NIC No						
Mobile No (1)						
Mobile No (2)						
Personal E-mail						
Permanent Address						
Education Qualification						
Degree (offered by a University /Institution recognized by the university Grant Commission of Sri Lanka)					If available, Please tick the appropriate box below	
Possess a Master's degree in Business Administration, Management					YES	NO
Possess a Bachelor's degree in Business Administration, Management					YES	NO
Possess a Diploma in Business Administration, Management					YES	NO
Other Master's or Bachelor's Degree or Diploma (Please specify field)					YES	NO
Work Experience					If available, Please tick the appropriate box below	
Minimum of 10 years of experience in a contact center environment.					YES	NO
with at least 05 years in an Assistant Manager/Manager role.					YES	NO
Current Working Details						
Name of the organisation	Designation	Duration	Nature of Duty			
Non-Related Reference Details						
Name						
Designation						
Organization						
Mobile						
E-mail						
Declaration						
I hereby confirm that the above-provided information is true, accurate, and complete to the best of my knowledge and belief.						
Signature			Date	DD	MM	YYYY